OCEAN SIGNAL, LTD.

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SERVICE INFORMATION LETTER

Ocean Signal SafeSea V100 / ACR SR203 VHF

1. **SUBJECT:** Free of charge replacement of Ocean Signal LB4V / ACR 1061 battery with Expiry Date not Exceeding September 2023

2. **SUMMARY:** Ocean Signal Ltd. is continually monitoring the serviceability of its products to ensure they are maintained in optimum condition to meet regulatory and manufacturer's requirements. During routine testing of expired unused batteries by ship inspectors, Ocean Signal has been advised of incidence of failure of unused batteries with the seal still intact. Investigation of the failed packs indicates that the batch of cells used in the manufacture of the LB4V / 1061 batteries within the expiration date range February 2020 through September 2023 may be liable to premature failure. This service advisory is intended to notify customers of a test and exchange policy for failed LB4V / 0161 Lithium batteries within this expiry date range and not exceeding September 2023.

3. **MODELS AFFECTED BY THIS NOTICE:** Ocean Signal SafeSea V100 and ACR SR203 VHF Handheld Transceiver (GMDSS)

4. **APPLICABILITY:** LB4V (Yellow) / 0161 (Green) replacement battery

5. **REFERENCES:** Marine Equipment Directive 2014/90/EU

6. **ACTION:** Please inspect the battery on the radio to determine the Expiry Date marked on the outside of the LB4V / 1061 battery as shown in the photo.

   Batteries in this range should be tested as follows: -

   - Remove the Red Tab off the battery and connect the battery to the radio

   - Turn on the radio and check that the radio powers up correctly.

   - Check the battery indicator shows all three bars.

   - Select a VHF channel other than 16 that is little used in your area and press the PTT (Transmit) key for no longer that 10 seconds.

   - Check the battery indicator during transmit does not drop below two bars. (Normally it will fluctuate between two and three bars)

   - Turn the radio off and remove the battery.

   - If the battery passes the above tests, then this means that it is fit for purpose and may remain on the vessel until its expiry date. However as the Red Tab is no longer present, an alternative means is needed to indicate that it is a good battery. To do this place the battery in a clean and strong, clear plastic bag with a copy of this SIL.

   - Please see the following web link for the French notification: -

     https://www.ecologique-solidaire.gouv.fr/pole-reglementation-securite-maritime

- Seal the bag. The seal should be signed by the master of the vessel. In the case of an emergency, the battery should be removed from the sealed bag and be inserted in the radio. The battery may be used until the marked expiry date, without any additional loss of capacity

- If the radio fails to turn on or the battery indicator falls below two bars during transmit, please follow the procedure below to request a replacement battery.

7. **Remedy:** If the battery fails the test described above you can request a replacement battery from Ocean Signal online at the web address given below. The application will request details of the radio including a photo showing both the serial number of the radio and expiry date of the battery, your contact detail and delivery address if different to register for a new battery. A new battery will be dispatched to you as soon as is practicable on receipt of a correctly completed application.

   7.1. Web Application:

   7.1.1.   For Ocean Signal V100 visit www.oceansignal.com/V100-request.html.

   7.1.2.   For ACR SR203 visit: www.oceansignal.com/SR203-request.html

8. **Service and Support:** If you have any questions about this Service Information Letter or require any further information please contact Customer Support on +44 (0) 1843 808716 (English Speaking) or +44 (0)1843 808153 (French Speaking) or email info@oceansignal.com. Visit our website www.oceansignal.com to learn more about our products and support network.